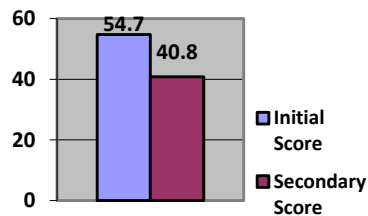


Wentworth and Associates Annual Consumer Report for 2017

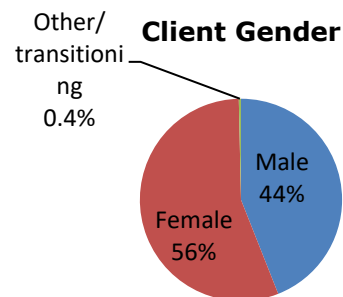
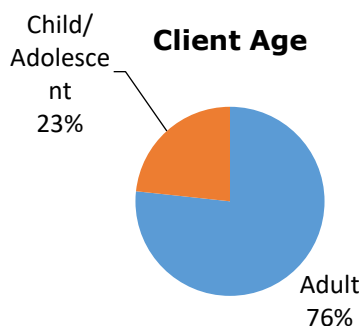
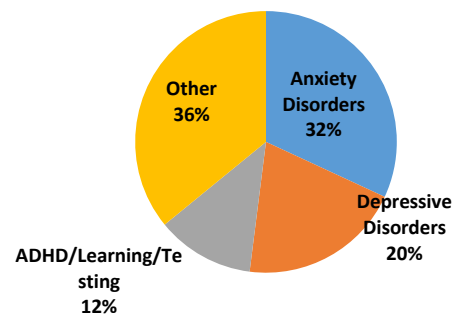
Outcome Study

The OQ30 is a tool used at W & A to measure the intensity of client symptoms. Scores above 44 indicate clinical distress. This assessment is given to clients upon intake, and then periodically throughout treatment. On average, client intensity of symptoms significantly decreased with treatment.



Demographics of Initial Calls from New Clients to the Front Desk

Reasons Client's Sought Treatment

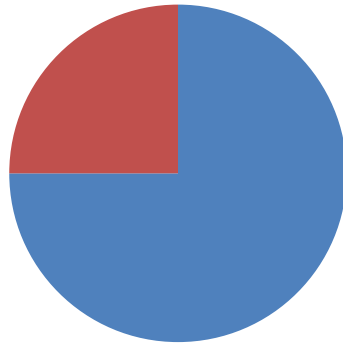


Follow-up on Previous Clients

Satisfaction with Services

Very Satisfied
75%

Satisfied
25%

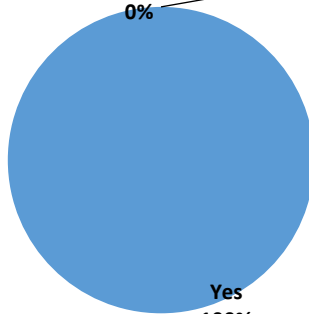


Received the Help They Sought

No
0%

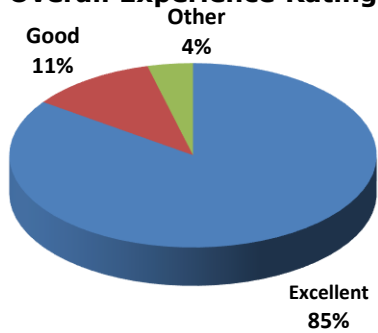
Yes
100%

Unsure
0%

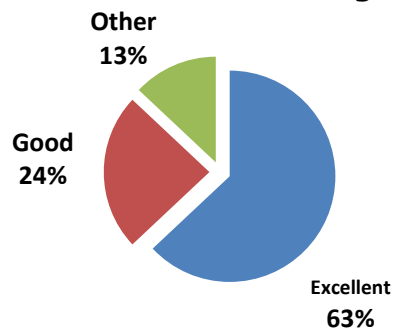


Client Satisfaction While in Treatment

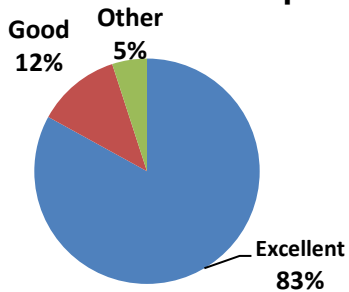
Overall Experience Rating



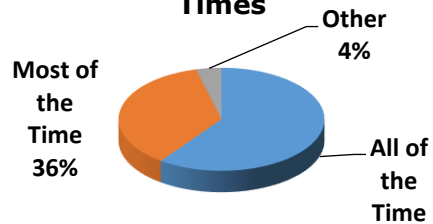
Environment Rating



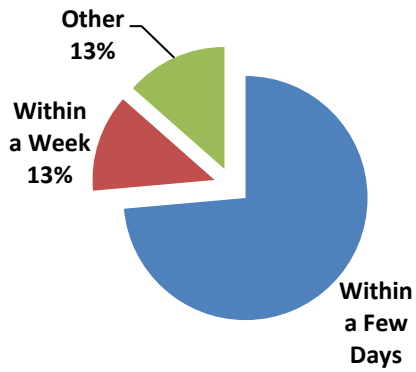
Experience with Therapists



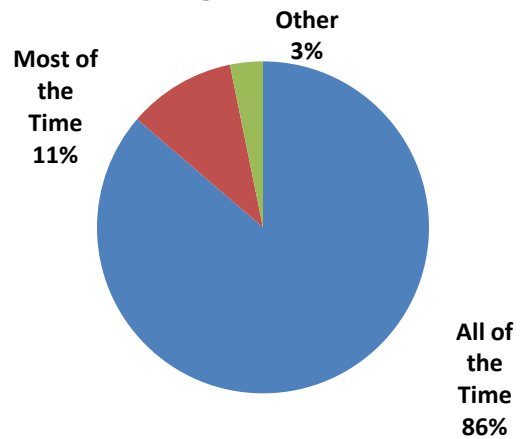
Frequency of Obtaining Convenient Appointment Times



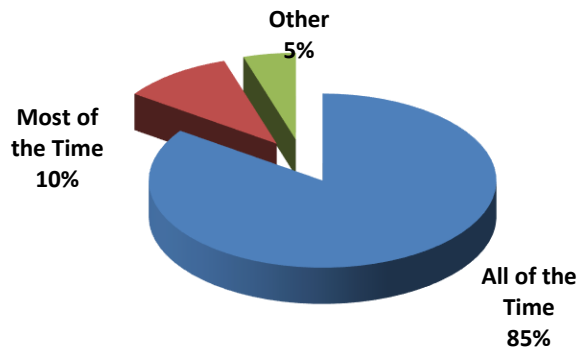
Time from Contact w/Therapist to First Appointment



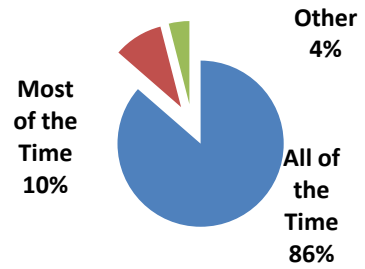
Involvement In Decision Making of Treatment



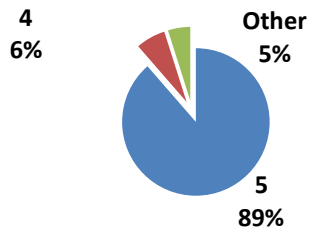
Feeling Listened to and Taken Seriously by Therapist



Therapist Respect of Cultural Beliefs



Overall Rating of Therapist (1 to 5, 5 being best rating)



Ability to Manage Symptoms (1 to 5, 5 being best able to manage)

