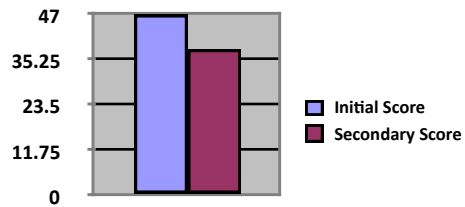


Wentworth and Associates Annual Consumer Report for 2016

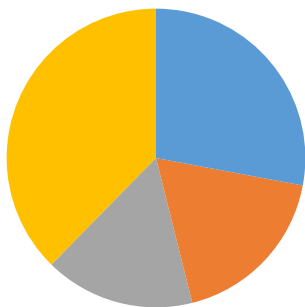
Outcome Study

The OQ30 is a tool used at W & A to measure the intensity of client symptoms. Scores above 44 indicate clinical distress. This assessment is given to clients upon intake, and then periodically throughout treatment. On average, client intensity of symptoms significantly decreased with treatment.

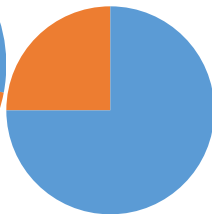


Demographics of Initial Calls from New Clients to the Front Desk

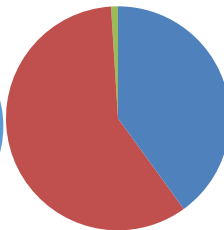
Reasons Client's Sought Treatment



Client Age

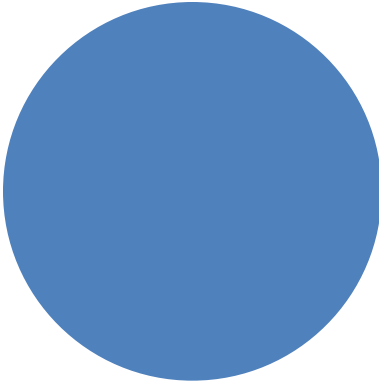


Client Gender



Follow-up on Previous Clients

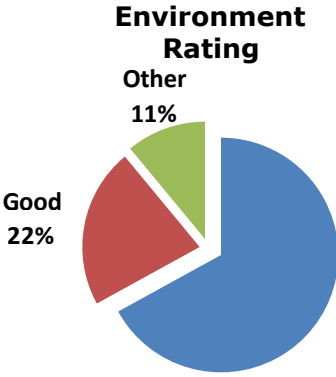
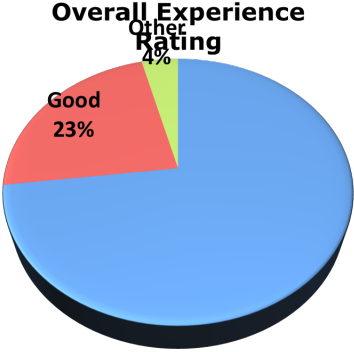
Satisfaction with Services



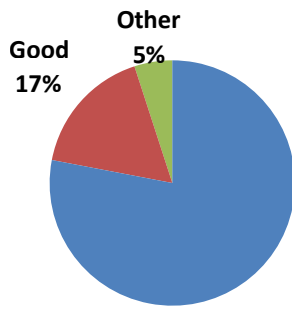
Received the Help They Sought



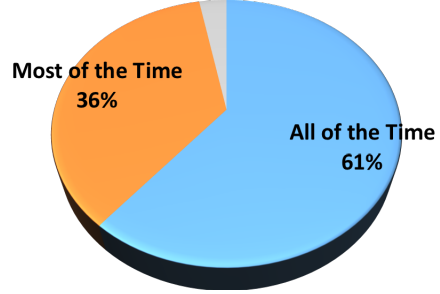
Client Satisfaction While in Treatment



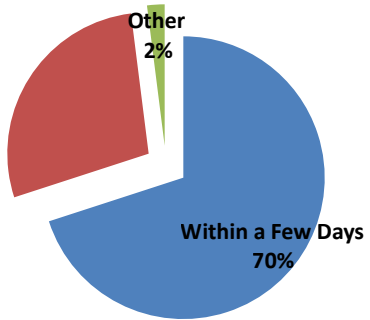
Experience with Therapists



Frequency of Obtaining Convenient Appointment Times



**Time from Contact w/
Therapist to First
Appointment**



**Involvement In Decision
Making of Treatment**

