

Wenworth & Associates, PC  
11111 Hall Road, Suite 303  
Utica, MI 48317

### Client Satisfaction Survey

(Thank you for taking a few moments to fill out the survey below, we value your comments.)

Please put in the drop box, by the reception desk. Thank you.

1. How would you rate your experience with the administrative staff at Wentworth & Associates? (i.e. billers, administrators)  Excellent  Good  Neutral  Fair  Poor
2. How would you rate the environment at Wentworth & Associates (i.e. waiting area, offices)  Excellent  Good  Neutral  Fair  Poor
3. How would you rate your experiences with your Therapist?  Excellent  Good  Neutral  Fair  Poor
4. How often did you obtain appointments at times that were best for you?  Never  Sometimes  Neutral  Usually  Always
5. Did your Therapist involve you in the decision-making of your treatment/service?  Never  Sometimes  Neutral  Usually  Always
6. How often did your Therapist listen to what you had to say and take your problems seriously?  Never  Sometimes  Neutral  Usually  Always
7. Did your Therapist communicate with you in a manner that respects your culture/ethnic beliefs?  Never  Sometimes  Neutral  Usually  Always
8. We want to know your overall rating of your Therapist (Using any number from 1 to 5, where 1 is the worst Therapist and 5 is the best Therapist.)  1  2  3  4  5
9. Because of the service/care you received, are you better able to manage the problems for which you sought service? (Using any number from 1 to 5 where 1 is being much less able and 5 being much more able to manage your problems.)  1  2  3  4  5
10. Overall Experience:  
Taken together, we would like you to rate your experience with receiving services; use any number from 1 to 5 where 1 is the worst service possible and 5 is the best service possible.  1  2  3  4  5

What is/was the name of your Therapist? \_\_\_\_\_

Approximately, how many visits did you have with your Therapist?  1-2  3-6  7-12  13-26  27 >

Client Comments: Please add below, any additional comments you may have:

*All cases will be reviewed by Kristi LeBeau, Director of Quality Management and Robert Burnstein, M.D. our Medical Director.*

**Note: All of our therapists are independent contractors and are licensed and able to provide psychological assessment and treatment to children, adolescents, adults, and seniors.**